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The information provided in this document is for informational purposes only. Please email sales@bizvoip.co.za for an official quotation.

Costs are exclusive of VAT. Minimum requirements apply. Month-to-month contracts unless stated otherwise. 30 Days notice period.

| Service Category | Service / Product | Min Requirement | Installation (Non-Recurring) | Monthly Recurring (Per Unit) | Contract Period |
| :---: | :---: | :---: | :---: | :---: | :---: |
| VoIP |  |  |  |  |  |
|  | Standard Account and SIP Trunk |  | Free | Free |  |
|  | Standard DIDs |  | Free | Free |  |
|  | Super Trunk Account and SIP Trunk |  | Free | Free |  |
|  | Super Trunk Mobile DIDs | 50 DIDs | Free | R2.00 | 12 Months |
|  | SSL For DNS |  | R2,000.00 | N/A | 12 Months |
|  | Dedicated Environment and White Label |  | R10,000.00 | R25,000.00 | 6 Months |
|  | Microsoft Teams Integration | 10 Extensions | R6,000.00 | R129.90 | 6 Months |
| Cloud PBX (Premium) |  |  |  |  |  |
|  | Extensions (includes voicemail to email) | 10 Extentions | R99.00 | R99.00 |  |
|  | Geographical DIDs (eg 021, 011, 087 etc.) |  | R100.00 | R10.00 |  |
|  | Features (IVR, Queue, Time Condition etc) |  | R10.00 | R10.00 |  |
|  | Call Recording |  | R0.06 per min (first month only) | R0.02 per min |  |
| Hosted PBX (Customisable) |  |  |  |  |  |
|  | Extensions | 10 Extensions | R99.00 | R99.00 |  |
|  | DIDs |  | Free | Free |  |
|  | Features |  | Free | Free |  |
|  | Call Recording |  | Free | Free |  |
| Minimal Cloud PBX |  |  |  |  |  |
|  | Extensions (minimal features; no call recording) | 5 Extensions | R35.00 | R35.00 |  |
|  | DIDs |  | R100.00 |  |  |
| Call Centre |  |  |  |  |  |
|  | Hosted Vicidial: Standard | 10 Agents | R345.00 | R345.00 | 6 Months |
|  | Hosted Vicidial: Premium (13c Rate Plan) | 10 Agents | R599.00 | R599.00 | 6 Months |
|  | Premium Cloud Call Centre Platform | 10 Agents | R445.00 | R445.00 | 6 Months |
|  | Automatic Voice Messaging (AVM \& VB) | 50 Channels | R50.00 | R50.00 | 3 Months |
|  | Archimedes (Telephony and Business Automation) | 200 Channels | R50.00 | R50.00 | 6 Months |
| API Dialler |  |  |  |  |  |
|  | API Dialer for Software Developers and Integrators | 50 Channels | R50.00 | R50.00 | 3 Months |
|  | Asterisk REST API Integrations |  |  | Request Quotation | 6 Months |
|  | Freeswitch ESL and REST API Integrations |  |  | Request Quotation | 6 Months |
| Smartphone App Platform |  |  |  |  |  |
|  | Hosting, Provisioning and App Store Deployment |  |  | Request Quotation | 12 Months |
|  | Custom Development and Integrations |  |  | Request Quotation |  |
| Database Optimisation Technology |  |  |  |  |  |
|  | Query Speed Improvement and Fast Search |  |  | Request Quotation |  |
|  | Aggregated Query Distribution |  |  | Request Quotation |  |
|  | Data Unification |  |  | Request Quotation |  |
| PortaOne Applications |  |  |  |  |  |
|  | Billing Automation |  |  | Request Quotation |  |
|  | Unified Real Time Analytics and Reporting |  |  | Request Quotation |  |
|  | Security Improvement and Fraud Prevention |  |  | Request Quotation |  |
|  | Fast Search and Discover |  |  | Request Quotation |  |
| Hosting |  |  |  |  |  |
|  | Dedicated Server Hosting |  |  | Request Quotation |  |
|  | Colocation Per U |  |  | R1,700.00 |  |
|  | Power Per 1.1KVA |  |  | R8,600.00 |  |
|  | Fibre Cross-connect |  | R1,999.00 | R1,999.00 |  |
|  | Managed Data Centre As A Service |  |  | Request Quotation |  |
|  | Managed Virtual Cluster As A Service |  |  | Request Quotation |  |
|  | Managed Server Rentals |  |  | Request Quotation |  |
| Internet Connectivity |  |  |  |  |  |
|  | Fibre To The Home |  |  | Request Quotation |  |
|  | Fibre To The Business |  |  | Request Quotation |  |
| Software Development |  |  |  |  |  |
|  | Custom Integrations |  |  | Request Quotation |  |
|  | Custom Software Development |  |  | Request Quotation |  |

